

# QUALITY POLICY

*We, SATCON are committed to meet the Customer's needs and expectations in a quality driven and Customer friendly manner through Design, Engineering & consultancy services for Electrical Transmission & Distribution Substation (HV/EHV), Industrial Power distribution projects and Electrical Part of Power Plant / Projects.*

*We also commit ourselves to enhance Customer satisfaction, by continually improving our processes through effective application and periodic review of the Quality Management System, applying the most appropriate methodologies & Techniques by upgrading of knowledge through training.*

DATE: 01/10/2011

*Satyaki Mukherjee*  
SATYAKI MUKHERJEE  
[PROPRIETOR]

# QUALITY OBJECTIVE

*We, SATCON are committed to monitor the following objectives form improvement,*

- On time project Completion for at least 80% of the total projects per year.*
- Continuing professional development through training for at least 8 hour training program per person per year.*
- Survey of Customer satisfaction for at least 80% of the total projects per year (minimum), and Increase of sales growth by 10% per year.*

DATE: 01/10/2011

*Satyaki Mukherjee*

SATYAKI MUKHERJEE  
[PROPRIETOR]